



May 2, 2003

To Whom It May Concern:

Bob Blazewicz delivered a four day training class on Geometric Dimensioning and Tolerancing to 12 Behr America Engineering employees in March/April 2003. We were extremely pleased with the quality of his instruction and would recommend his services as a trainer.

Bob was very flexible during the scheduling process and willing to accommodate our needs for timing of the class. He was very responsive to requests for information and followed through on all of his commitments to us in a timely manner.

All class participants evaluated the class highly. Their comments included "very logically presented and well explained", "good coordination between the book and examples" and "this class was very easy to follow. I wouldn't change anything." All participants rated Bob's organization, use of clear examples, encouragement of questions and knowledge of course content as excellent. Additionally, several participants who had previously attended GD&T training commented that this was the best class they had ever had. Most importantly, all participants stated that they would be able to utilize the course information in their jobs immediately.

I am happy to recommend Bob. If you would like additional information, please feel free to contact me directly.

Sincerely,

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